

Sea Serpent Fleet



General Information:

Port of Departure: We depart from two different ports: "Hurghada/New Marina" and "Marsa Alam/Port Ghaleb."

Transfer Times

- Hurghada Airport to Hurghada Port: approx. 15 min.
- From Hurghada Airport to Port Ghaleb: max. 2.5 hours.
- From Marsa Alam Airport to Port Ghaleb: approx. 15 min.

Arrival at the Airport

We offer a Meet & Assist service at the airport, including an entry visa (upon request/optional) for 30 EUR. Our staff member will be waiting for you in the arrivals hall with a Sea Serpent Fleet sign displaying the name of your boat. Our staff member will assist you with the visa process and accompany you to your transfer. We offer round-trip transfers from the boat to the airport, hotel, or private residence.

Check-in & Check-out on Board

Please note that check-in for the cabins on the first day of the safari does not take place before 5:00 PM. Check-out from the cabins on the last day of the safari must be completed by 10:00 AM at the latest. You must check out of the boat by 12:00 PM at the latest.

The first night of the trip is spent on board in the harbor; the last night of the trip is spent on board in the harbor or at a 4-star hotel, depending on the boat's schedule.

ON BOARD / Check-In Process

As soon as you check in on board, you will receive a detailed orientation about the boat.

Documents (diving certification, logbook, original passport, liability waiver, medical certificate, check-in list, insurance information)

Fit-To-Dive* (if required)

Cabin assignment/briefing

Introduction to the safety equipment on board and emergency exits

Brief boat orientation by the cruise director

Setting up your equipment

After you have unpacked your luggage, the crew will store your suitcase until your departure.

Filling out the medical questionnaire is mandatory in accordance with CDWS guidelines! If you answer "YES" to any question on the first page and do not negate that answer with a "NO" on the second page, you MUST also submit a medical certificate confirming your fitness to dive.

Check-out Process

After breakfast on the last day of diving, the cruise director will inform you about the check-out procedures and your pickup times. In the afternoon of the same day, the boat will dock back at the harbor around 3:00 p.m. CET. Luggage and shoes will be retrieved from storage so you can gather all your personal belongings. Please be sure to check your cabin and any other accommodations where you stayed several times for personal items.

Safety / Safety Equipment

The safety of our guests and crew members is the Sea Serpent Fleet's top priority. Upon arrival on board, please familiarize yourself with the location and operation of all safety equipment.

Safety Equipment on Board

- Fire alarms on every deck and in every cabin, with official inspection certificates
- Guaranteed unobstructed emergency hatches from the lower deck to the upper deck
- 2–3 life rafts with a capacity of 25 people, each with official inspection certificates
- 2 Zodiacs per boat, equipped with ladders and official inspection certificates
- Fire extinguishers in every cabin with official inspection certificates
- Sprinkler fire suppression systems for the galley and engine room (foam) with officially certified inspection certificates
- Navigation signals and flares + rescue rope launcher

- Constant and guaranteed 24-hour deck watch
- Guaranteed, inspected life jackets for all guests and crew members
- Surveillance camera system on all boats
- Emergency evacuation plans
- EPIRB, VHF, GPS, radar, echo sounder, AIS, SART
- Backup bilge pump
- Captain & co-captain on every boat
- MFA-certified captains and crew members
- Oxygen tanks
- First aid kit
- Binoculars · AED (automated external defibrillator)
- ENOS system

Our cruise directors are required to conduct a detailed safety briefing for the entire ship, including emergency systems and equipment, along with a fire drill involving all guests. It is strictly prohibited to tamper with safety equipment such as life jackets, smoke detectors, fire extinguishers, life rafts, etc. Do not touch them unless instructed to do so. Also, do not enter the bridge or the engine room without the permission of the cruise director or the captain. We reserve the right to remove passengers from the boat for such actions.

Your Stay Onboard

Wearing street shoes on board is prohibited. Please bring swim shoes, warm socks, or lightweight sailing shoes.

Cabin

You will find a fire extinguisher and a life jacket in your cabin. Smoke detectors are installed in every cabin. Make sure the light is flashing—if it isn't, please notify our cruise director. For safety reasons, we ask that you do not charge any devices in your cabin, even while you are sleeping. Charging batteries or flashlights in the cabin is strictly prohibited—please charge them at our charging station on the dive deck. Charging your phone or electric toothbrush is permitted in the cabin. Valuables such as computers, cameras, or cell phones must be secured in the closet to prevent damage in rough seas. Sea Serpent Fleet is not responsible for damage to unsecured valuables in your cabin and assumes no liability.

Bathrooms and Restrooms

For your comfort, all of our motor vessels are equipped with private shower facilities.

We recommend purchasing world-renowned eco-friendly products that do not harm the environment (shampoo and shower gel). Shower water ultimately ends up in the ocean. Please help us preserve nature. To prevent toilet clogs and damage to the ecosystem, it is strictly prohibited to flush toilet paper or other items down the toilets. Dedicated trash cans are provided in the restrooms for this purpose and are cleaned daily.

Safe Box

A safe is available in every cabin. If you wish to leave any valuables in your cabin, we recommend that you use the safe in your cabin's closet. Sea Serpent Fleet is not responsible for the loss or damage of valuables located in your cabin but outside the safe.

Instructions for setting your personal code for the safe box:

1. Press the red reset button on the inside door until you hear a beep, then enter 3–8 digits and press the letter "B."
2. The yellow "Continue" light will stay on after you enter each number; the Continue light will beep twice to confirm that the safe has accepted the new code.

Sleeping on Deck

It is not permitted to bring sheets, blankets, or mattresses from your cabin out onto the deck. If you'd like to sleep outside, please bring a sleeping bag and use the mattresses from the sun deck.

Salon

The salon and cabins are strictly dry areas. Please make sure you ALWAYS wear dry clothing before entering the salon. Diving gear is not allowed in the salon or in the cabins. Please make sure to wear appropriate clothing during meals (T-shirt, shorts, pants, dress, etc.).

Food and Beverages

Three meals a day are served on board as an open buffet, and a snack is also served every day after the third dive. Breakfast is usually a continental breakfast featuring some local dishes, along with bread, toast, pancakes, jam, honey, and yogurt, various egg dishes (upon request), instant coffee, tea, and fresh juice.

The main course consists of chicken, beef, or fish, along with rice, pasta, potatoes, and a variety of vegetables and salads. Soup is served for dinner.

A fruit basket is always available.

Pastry chefs on all our boats offer a wide selection of desserts, fresh bread, croissants, and various snacks throughout the day.

For special dietary requests such as vegetarian, vegan, or gluten-free/lactose-free, please let us know in advance and also inform your cruise director. However, the availability of some products is limited, and the selection is not as extensive as in Europe. For vegan guests, we focus on plenty of fresh vegetables prepared in a variety of ways. Many dishes from Egyptian cuisine are also made with legumes, such as falafel or veggie burgers. You're welcome to bring additional items, which the chef will then prepare to your specifications.

During the safari, instant coffee, tea, water, Coke, Diet Coke, Sprite, and juices are available free of charge. Beer, local wines, and capsules for the Nespresso machine can be purchased on board any of our safaris. Please contact your cruise director for prices.

You're welcome to bring your own reusable capsules, coffee, and alcoholic beverages. Meals begin with dinner on the first day of arrival and end with breakfast on the last day of your safari.

Health

Please inform your cruise director at check-in about your medical history and/or any prescription medications you are taking.

On board, we have basic first-aid supplies available for every guest, including medications for stomach upset and diarrhea, seasickness tablets, band-aids, bandages, ear drops, etc.

If you need anything, please contact your cruise director directly. Please ensure that this does not affect your ability to dive.

Languages

The liveaboard crew on board speaks English. Our cruise directors and dive guides all speak English and a variety of other languages, including German, Spanish, Portuguese, Italian, French, Russian, and Polish. Please let us know if you require assistance in a specific language.

Electricity

We have 220-volt electricity, and we recommend that you bring a European standard adapter (2-pin) if necessary.

Smoking

Smoking is not permitted in the cabins, the salon, or the diving area. For your safety, our boats are equipped with smoke detectors that are triggered by even small amounts of smoke. Please use ashtrays

and do not throw cigarette butts into the sea. Cigarette filters are not biodegradable and can damage the reefs or harm marine life over time.

DIVING

General At check-in, we require the following from each diver:

- Current diving certification (card or digital)
- Logbook
- Fit-to-Dive certificate (no older than 1 year) if required
- Insurance information and emergency contact number

The number of dives depends on the itinerary; typically, there are 3–4 dives per day. Night dives are prohibited in national parks.

Snorkelers/Non-Divers

If you join a dive or safari boat, you must fill out a liability waiver at check-in. Snorkeling and swimming in marine parks are prohibited by law. Snorkelers may only enter the water with prior authorization and under the supervision of the cruise director or tour guide.

Safety

All dives are no-decompression dives. In case of an emergency, we have 40-liter oxygen tanks and a first-aid kit on board all boats in our fleet. We recommend that you purchase your own insurance or dive insurance to cover the costs of a hyperbaric chamber and medical evacuation in the event of a diving accident.

Insurance

DECO International Chamber Support Program You have the option to purchase D.E.C.O. International insurance (an organization for diving emergencies) on board for €7. This serves as supplemental insurance and covers initial treatment in a hyperbaric chamber in the event of a diving accident. This insurance is valid for 2 weeks from the date of issuance. We recommend that you also take out your own health insurance.

Equipment

Every diver must have the following equipment: dive computer, surface marker buoy (SMB with reel), snorkel, regulator with alternate air source, flashlight (for night dives/wreck dives).

Rental equipment must be reserved in advance. If you need rental equipment, please contact us at least

two weeks before your safari's departure date so we can ensure the equipment is available for you on board. We also recommend that you bring essential spare parts such as mask and fin straps, as well as a repair kit for your regulator type. A limited number of spare parts are available for purchase on board. Please also remember to bring batteries, O-rings, and light bulbs for your flashlight.

Tanks and Nitrox

80 ft³ / 12L aluminum tanks and weights are included. Nitrox 28–32% is included. Please present your Nitrox certification. Nitrox courses are available on board. Ask us in advance or your cruise director on board for details.

Courses

We offer SSI courses on all our boats. SSI's digital learning system has many advantages: You can start learning at home and save time that you can enjoy on board.
(https://www.divessi.com/en/more_ssi/digital_learning/).

The most popular courses we offer are the Advanced Open Water course and specialty courses such as Nitrox, deep diving, wreck diving, etc.

Please contact us if you're interested in further training.

TEC Diving

We also provide support for certified CCR, open-circuit, and sidemount divers (REC and TEC) on all our boats. O₂, Sofnolime, dual tanks, sidemount tanks, stages, 2-liter & 3-liter Inspiration tanks, Evolution tanks for CCR, and gases are available upon request and depending on the desired dive plan.

Experience

A minimum level of experience is required for dives in marine parks. We recommend at least 30 dives, with the most recent dive having taken place no more than one year ago. Night diving, as well as swimming and snorkeling, are prohibited in marine park areas. Landing on islands is not permitted.

Depth Limits for Various Activities

- The maximum dive depth prescribed by Egyptian law and CDWS rules is 30 m. However, under certain conditions, extensions to 40 meters are permitted. A Deep Dive certification is required for this.
- For Extended Range dives (or equivalent dives), the maximum depth is 55 m
- For normoxic (or entry-level) trimix, the maximum depth is 60 m
- For hypoxic (or advanced) trimix, the maximum depth is 100 m

Cruise Director/Dive Guide

He's here to make your life easier! He sets the daily schedule. Some dives must be conducted with a guide; all others are available upon request. Briefings are mandatory before you go diving. Please be on time (check your tanks beforehand). The cruise director selects the dive sites based on weather conditions and the group's experience. Be prepared to compromise a little. Inform the cruise director/dive guide or ask them any questions before you enter the water.

Payment

On board, we prefer that you pay for your expenses in cash to avoid currency fluctuations. We accept Visa and Mastercard on board, subject to a 2% service fee. We accept the following currencies: Euro (€), U.S. Dollar (\$), British Pound (GBP), and Egyptian Pound (EGP).

Wi-Fi

Free, limited Wi-Fi is available to our guests on board. However, due to excessive use by some guests (heavy streaming, etc.), we cannot guarantee sufficient access throughout the entire week. Therefore, we recommend purchasing your own SIM card upon arrival at the airport. There you'll find a selection of shops and providers who can also assist you with activating the card. We cannot offer SIM cards for sale, as the original travel document must also be presented.

During your safari, there are some areas where no signal is available (marine parks, Deep South routes).

Weather

The Red Sea region has a dry desert climate. In the summer, you can expect temperatures above 35 °C. In the winter, it gets colder, especially at night. We recommend bringing a sweater for windier days and colder evenings. You can find a detailed weather and wind forecast at: www.windfinder.com

Tips

As in any other country, you're welcome to tip the crew if you're satisfied with the service during your liveaboard. We recommend a tip of 100 EUR per guest for the crew, broken down as follows: 75 EUR for the crew and 25 EUR for the dive guides per guest.

Miscellaneous

You'll spend the last night of the trip on board in the harbor or at a 4-star hotel, depending on the boat's schedule.

We reserve the right to change the port of departure and arrival if the boat's schedule requires it. As long as the tours are not confirmed, we reserve the right to combine tours.

We reserve the right to substitute boats of the same or higher category at no additional charge. For

boats of a lower category, we will refund the difference.

If the minimum number of participants is not reached, we reserve the right to cancel the tour free of charge up to 4 weeks before the start of the safari. The itinerary is subject to change depending on weather conditions and military maneuvers.

Children's Discount

Children ages 0–6: Accommodation: free in a shared cabin with parents

Children ages 6–10: Accommodation: 50% discount on the safari price; separate cabin with one first-degree adult family member

Children 10+: Accommodation: full price; separate cabin with one first-degree adult family member

Environmental Regulations

1. Hunting, fishing, collecting, or destroying coral and shellfish is prohibited
2. It is prohibited to throw anything into the sea, including oil, trash, grease, etc.
3. It is prohibited to use boat anchors in protected areas
4. Feeding fish and birds is prohibited
5. Walking on coral or reefs is not permitted
6. CDWS strictly prohibits divers and photographers from using mucksticks to promote an environmentally friendly marine environment in the Red Sea.

The penalty schedule for environmental violations applies. For a first offense, the offender will be fined \$10,000 or sentenced to imprisonment; for a second offense, the offender will be fined \$20,000 or sentenced to imprisonment.

The CDWS's official statement on wearing gloves and dive knives

Wearing gloves for warmth is not prohibited. However, touching corals and marine life is strictly prohibited. Therefore, it is strongly recommended that you do not wear gloves unless they are needed for warmth. Carrying diving knives as tools is not restricted. The use of diving knives as signaling devices, for cutting lines, and for freeing tangles is permitted. However, it is strictly prohibited to use diving knives as weapons or to cut, injure, kill, touch, or disturb marine life.

Maximum Depths for Recreational Diving

CDWS implements the World Recreational Scuba Training Council (WRSTC) standards for recreational

diving www.wrstc.com. The maximum depth for diving with compressed air is 40 meters (provided the diver's training qualifications and experience permit this). When diving with enriched air, the maximum depth is up to an oxygen partial pressure (PPO₂) of 1.4 ATA (maximum depth of 33.4 meters with a single tank).

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